



**The Johns Hopkins Hospital Buildings**

Main Entrance	7H
Blalock	3H
Bloomberg Children's Center	6I
Carnegie	3I
Emergency Entrance (Adult/Pediatrics)	6I
Halsted	3H
Marburg – Brady Urological Institute	3G
Meyer – Psychiatry and Rehab	3J
MRI	5J
Nelson/Harvey Building	4H
Osler	3I
Outpatient Center (JHOC)	4D
Park Building	3G
Rubenstein Child Health	8I
Sheikh Zayed Tower	5H
Weinberg – Kimmel Cancer Center	6G
Wilmer Eye Institute	5G
Smith – Wilmer: Bendann Surgical Pavilion	6E

**Patient and Visitor Parking**

McElderry Garage – Outpatient Center	5B
Orleans Street Garage – Main Hospital	8H
Weinberg – Kimmel Cancer Center	6G

**Academic/Research/Other Buildings**

550 Building	5D
1830 Building	2J
Armstrong Medical Education Building	3C
Billings Administration	4G
Bloomberg School of Public Health	3K
Bond Street Annex	6B
Bunting-Blaustein Research – Kimmel Cancer Center	6D
Children's House	4K
Church Professional Building (not indicated on map, south of campus)	
Cooley Fitness Center (Students/Staff)	3C
Hackerman-Patz Patient Family Pavilion	8F
Hampton House	3E
Hunterian	1J
Kennedy Krieger Institute	2F
Koch Cancer Research II	6C
Miller Research	1G
Phipps	5I
Physiology-Biophysics	1K
Preclinical Teaching PCTB	1J
Reed Hall	4D
Ross Research	2H
School of Nursing House	4K
School of Nursing	5J
School of Nursing Student House	5K
Traylor Building	1H
Turner Auditorium	2G
Welch Medical Library	2K
Wolf Street Entrance	4I
Wood Basic Science	1K
Woods Research (Wilmer)	5G

**Main addresses for The Johns Hopkins Hospital**

- Main Entrance: 1800 Orleans St.
- Outpatient Center: 601 N. Caroline St.
- Weinberg Building: 401 N. Broadway
- Rubenstein Child Health Building: 200 N. Wolfe St.

## Important Phone Numbers for the Johns Hopkins Medical Campus

Please note that when dialing from a Johns Hopkins campus phone, the last five digits are all that are necessary. (For example, if you want to reach 410-955-5000, dial only 5-5000.)

### Admitting

Adult	410-955-6190
Pediatric	410-955-8756
Oncology	410-955-8980

### Appointments

Adult	410-955-5464
Pediatric	410-955-2000
For calls outside the Baltimore area	1-855-695-4872
Billing Coordinator	410-955-8288

### Information

General	410-955-5000
Patient	410-502-4000
TTY (for deaf and hearing impaired)	410-955-6217
Guest Services	410-614-5100

### International Patient Services

<i>• Within the US</i>	410-955-8032
<i>• International</i>	+1-443-287-6080
<i>• Interpreter Services</i>	410-614-4685
Lost & Found	410-955-5588
MTA Metro (www.mtmaryland.com)	410-539-5000

### Outpatient Pharmacies

<i>• Arcade – Zayed Tower</i>	443-287-9200
<i>• Monument Street</i>	410-502-5735
<i>• Moore Clinic</i>	410-614-5611
<i>• Outpatient Center</i>	410-955-3733
<i>• Weinberg Building</i>	410-955-5747

Parking	410-955-5333
Pastoral Care	410-955-5842
Patient Accommodation Services	410-464-6816
Patient Relations	410-955-2273
Patient & Visitor Escort On-campus	410-955-5154
School of Medicine	410-955-3182
Security	410-955-5585
Social Work (adult)	410-955-5885
Social Work (pediatric)	410-955-6518
Volunteer Services	410-955-5924

For more information, please visit: [hopkinsmedicine.org](http://hopkinsmedicine.org)

02/2016

## General Information

### Patient and Visitor Services

• **Information Desks** Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.

• **Guest Services** is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday–Friday, 8 a.m. to 5 p.m. Provides assistance with directions, hotel and local attractions, and special requests.

• **Patient Relations** Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Patient representatives provide information and support to visitors in the critical care and operating room waiting areas, coordinate special requests, and assist with patient concerns and issues, 410-955-2273.

• **Patient Accommodations Services** Please call 410-464-6816 or 800-225-2201 Monday–Friday, 8 a.m. to 4 p.m. Or visit [hopkinsmedicine.org/patients/hotels](http://hopkinsmedicine.org/patients/hotels).

• **International Patient Services** Outpatient Center, Suite 1080, 410-955-8032; Monday–Friday, 7 a.m. to 5 p.m. The International Patient Lounge is open 7 a.m. 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling and anything to make Johns Hopkins feel closer to home.

• **Lost and Found and Security** Harvey 109, 24 hours, 410-955-5588

• **Interpreter Services** Please contact your care provider if you need assistance with interpretation, including sign language, during your care at The Johns Hopkins Hospital. Your provider will coordinate services for you with a Language Access Services interpreter.

• **Teletypewriter (TTY)** Contact the hospital via TTY at 410-955-6217. Portable TTY machines are available for use in patient rooms through the Admitting Office on the ground floor of the Zayed Tower.



## Johns Hopkins Medical Campus Visitor's Guide



## Directions to the Johns Hopkins Medical Campus



### From Washington, D.C., and Virginia and the I-95 access at BWI Airport

Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore.

Continue straight on I-395 (stay left at fork; turns into Howard Street).

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

**Hospital Parking (Orleans Garage):**  
From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light).

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

**Outpatient Center Parking (McElderry Garage):**  
From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light).

The entrance to Outpatient Parking at the McElderry Garage is on the right. After parking, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center –

**Weinberg Building:**  
Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### From Philadelphia, New York and Northeastern Baltimore Suburbs

Take I-95 South to Baltimore; merge onto I-895 South. From I-895 South, take Exit 14/Moravia Road; turn LEFT onto Moravia Road at the traffic light at the end of the exit.

Turn RIGHT onto the US-40 West/Pulaski Highway ramp...

### Hospital Parking (Orleans Garage):

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3 miles to N. Wolfe Street. Immediately after crossing N. Wolfe Street, turn LEFT at the Orleans Garage traffic light (the hospital will be on your right).

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage):

Continue on US-40 West approximately 3.5 miles to N. Caroline Street; turn RIGHT onto N. Caroline Street. From N. Caroline Street, turn RIGHT onto McElderry Street. The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking your car, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center –

**Weinberg Building:**  
Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3.4 miles and turn RIGHT onto Broadway.

Go 1 block to Jefferson Street and turn RIGHT.

Follow the signs to patient parking.

### From York, Central Pennsylvania and Northern Baltimore Suburbs

Take I-83 South into Baltimore.

At the end of the freeway, turn LEFT onto Fayette Street. Continue on Fayette Street to Broadway and turn LEFT...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light).

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center –

**Weinberg Building:**  
Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### From Annapolis and Maryland's Eastern Shore

From Route 50, take I-97 toward Baltimore and follow I-97 to the Baltimore Beltway (I-695) toward Towson.

Take the Beltway to the Baltimore-Washington Parkway (I-295) North.

Follow I-295 into Baltimore (it becomes Russell Street).

Turn RIGHT on Pratt Street.

Stay on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light).

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light).

The entrance to Outpatient Parking at the McElderry

Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center –

**Weinberg Building:**  
Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### From Frederick and Western Maryland

Take I-70 East.

Merge onto I-695 S/Baltimore Beltway outer loop via EXIT 91A toward I-95 S/Glen Burnie.

Take Exit 11A-11B for I-95 North/I-95 South toward Baltimore/Washington; keep left at the fork and merge onto I-95 North.

Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore.

Continue straight on I-395 (stay left at fork; turns into Howard Street).

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light).

After parking, take the elevator to Level 4 and proceed across the enclosed pedestrian bridge to the main hospital.

### Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light).

The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow signs to the Outpatient Center.

### Johns Hopkins Kimmel Cancer Center –

**Weinberg Building:**  
Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

### School of Medicine Parking:

Continue on N. Broadway and turn RIGHT onto E. Monument Street; continue to N. Washington Street and turn LEFT.

The Washington Garage entrance is on the RIGHT.

### Patient and Visitor Services

• **Information Desks** Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.

• **Guest Services** is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday–Friday, 8 a.m. to 5 p.m. Provides assistance with directions, hotel and local attractions, and special requests.

• **Patient Relations** Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Patient representatives provide information and support to visitors in the critical care and operating room waiting areas, coordinate special requests, and assist with patient concerns and issues, 410-955-2273.

• **Patient Accommodations Services** Please call 410-464-6816 or 800-225-2201 Monday–Friday, 8 a.m. to 4 p.m. Or visit [hopkinsmedicine.org/patients/hotels](http://hopkinsmedicine.org/patients/hotels).

• **International Patient Services** Outpatient Center, Suite 1080, 410-955-8032; Monday–Friday, 7 a.m. to 5 p.m. The International Patient Lounge is open 7 a.m. 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling and anything to make Johns Hopkins feel closer to home.

• **Lost and Found and Security** Harvey 109, 24 hours, 410-955-5588

• **Interpreter Services** Please contact your care provider if you need assistance with interpretation, including sign language, during your care at The Johns Hopkins Hospital. Your provider will coordinate services for you with a Language Access Services interpreter.

• **Teletypewriter (TTY)** Contact the hospital via TTY at 410-955-6217. Portable TTY machines are available for use in patient rooms through the Admitting Office on the ground floor of the Zayed Tower.

• **Visiting Hours** Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.

• **Wheelchairs** Available at entrances to the hospital, Outpatient Center, Weinberg and 550 buildings.

• **Security** Johns Hopkins maintains round-the-clock security with protective services officers who continuously patrol all areas of the campus. For security assistance, call 410-955-5585.

### Parking and Transportation Services

• **Visitor Parking** is available at the Orleans Garage (1795 Orleans St.) across the street from the main entrance of the hospital, and also at the McElderry Garage (Outpatient Center Garage) located on McElderry Street just off N. Caroline Street.

• **Valet Parking** is available at the hospital's main entrance on Orleans Street, the Outpatient Center (Outpatient Center circle), and the Weinberg Building on Jefferson Street (Sidney Kimmel Cancer Center). Phone: 443-571-2169.

• **Discounted Parking Coupons** are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier's Office in the Main Lobby of the Zayed Tower (Ground Level), the Nelson Building (Nelson 161); the Outpatient Center Cashier's Office, the Weinberg Admitting Office, the McElderry Garage (Outpatient Center Garage) and the Orleans Garage.

• **Shuttle Services** On-call service is available 24 hours a day, seven days a week within the perimeters of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical Center campus and Green Spring Station operates on weekdays only. For information on departure/arrival times, call the Transportation Office at 410-502-6880, Monday–Friday, 6 a.m. to 10 p.m.

• **Walking Escorts** Protective services officers provide a walking escort service around the clock to any point on the East Baltimore medical campus, 410-955-5585.

• **MTA Metro** A full-service subway station is located between the Outpatient Center and the hospital at concourse level. Bus service is also available, 410-539-5000 or visit [mtamaryland.com](http://mtamaryland.com)

• **BWI Airport** For shuttle service to and from BWI Airport, call Baltimore Super Shuttle Service at 800-258-3826.

### Food Services

#### Main Hospital – Cobblestone Café

**Hospital's Cafeteria** Main Level, Monday–Friday, 6 a.m. to 4 p.m. Vending machines around the clock.

**Einstein Bros. Bagels** Hospital cafeteria, daily, 6 a.m. to 5 p.m.

**Flamer's Charbroiled Grill** Hospital cafeteria, 7 a.m. to 2 a.m.

**Baja Fresh Mexican Grill** Hospital cafeteria, 10 a.m. to 10 p.m.

**Noble Roman's** Hospital cafeteria, 7 a.m. to 2 a.m.

**Subway** Hospital cafeteria, open 24 hours

#### Zayed Tower

**Balducci's Café** — The Arcade Monday–Friday, 6 a.m. to 3 p.m. Saturday and Sunday, 7 a.m. to 1 p.m.

**Garden Bistro Balducci's Market** — The Arcade Monday–Friday, 10 a.m. to 7:30 p.m. Saturday and Sunday, 11 a.m. to 5 p.m.

**Grand Grounds Coffee Bar** Main Level, toward Nelson/Harvey Monday–Friday, 7 a.m. to 3 p.m., 410-955-3215

#### Outpatient Center

**Blimpie Subs & Salads** Monday–Friday, 10 a.m. to 5 p.m.

**Flamer's Grill** Monday–Friday, 10 a.m. to 5 p.m.

**Grand Grounds Coffee Bar** Level 1, adjacent to the concourse to the hospital Monday–Friday, 7 a.m. to 3 p.m., 410-955-1762

**Grille 601** Plaza level Monday–Friday, 6 a.m. to 2:30 p.m.

**Noble Roman's** Monday–Friday, 7 a.m. to 5 p.m.

#### Carnegie Building

**Salad Creations: Monument Street Corridor** Monday–Friday, 10 a.m. to 8 p.m.; Saturday, 10 a.m. to 5 p.m.

#### Koch Cancer Research Building II

**Me Latte** Ground level, for visitors who require kosher food. Monday–Thursday, 7 a.m. to 5 p.m.; Friday, 7 a.m. to 4 p.m.

#### Weinberg Building

**Grand Grounds Coffee Bar** Ground level lobby, Monday–Friday, 7 a.m. to 3 p.m., 410-502-1285

#### Other On-Site Services

• **ATM** Available on the hospital main level of the Sheikh Zayed Tower and in the Nelson/Harvey lobby across from the Gift Shop, the main lobby of the Outpatient Center and the Weinberg Building.

• **Spiritual Care and Chaplaincy Office** Halsted 144, 8 a.m. to 5 p.m., Monday–Friday, 410-955-5843

• **Interfaith Chapel** The Bunting Interfaith Chapel in the Arcade, main level, open 24 hours a day

• **Meditation Rooms** Sidney Kimmel Cancer Center Lobby, The Arcade (2150B), Main Level, Bloomberg Children's Center (3351) Floor 3; all open 24 hours a day, seven days a week.

• **Cultural Events** Free concerts, recitals, humanities seminars and film series, 410-955-3363. For information on Baltimore's attractions, call the Visitor Information Center, 410-837-4636 or 800-282-6632.

• **Florist** The Flower Cart, Nelson 1, Monday–Friday, 9 a.m. to 5 p.m., 410-955-6822. Delivery to patient rooms and around the world.

#### Gift Shops

**Nelson/Harvey Building**, Hospital's Main Level, Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday and Sunday, 10:30 a.m. to 3 p.m., 410-955-5299

**Outpatient Center**, Level 1, Monday–Friday, 7:30 a.m. to 3 p.m.

**Sheikh Zayed Tower**, Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday–Sunday, 10:30 a.m. to 3 p.m. Limited floral selections available at this location.

• **Optical Shop**, next to the Wilmer Eye Institute, Monday–Friday, 8:30 a.m. to 5 p.m., 410-502-7307

• **Wilmer Vision Center**, Outpatient Center Level 1, 8:30 a.m. to 5 p.m. Monday–Friday. On-site optometrist and lab; more than 1,000 frames to choose from; contact lens service, 410-955-9373

### Highlights, Discoveries and Milestones Historical Exhibit

• Learn about the rich history of Johns Hopkins Medicine in the Broadway corridor outside the Cobblestone Cafe.

### Outpatient Pharmacies

Our licensed pharmacists are part of the patient care team at Johns Hopkins and offer consultations on each prescription dispensed. They are conveniently located on the hospital campus.

#### • Outpatient Center Pharmacy

Main Level, Monday–Friday, 8 a.m. to 6:30 p.m. Phone: 410-955-3733; Fax: 410-614-3733

#### • Moore Clinic Outpatient Pharmacy

Carnegie Room 224, Monday–Friday, 8:30 a.m. to 5:30 p.m. Phone: 410-614-5611; Fax: 410-614-7114

#### • Monument Street Outpatient Pharmacy

1810 E. Monument St., Monday–Friday, 8 a.m. to 7 p.m.; Saturday, 9 a.m. to 4 p.m. Phone: 410-502-5735; Fax: 410-502-5734

#### • Weinberg Outpatient Pharmacy

Kimmel Cancer Center, Monday–Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 10 a.m. to 6 p.m. Phone: 410-955-5747; Fax: 410-502-1511

#### • The Arcade Outpatient Pharmacy

Zayed Tower, Main Level, Room M2125, Monday–Friday, 8 a.m. to 10 p.m.; Saturday and Sunday, 8 a.m. to 6 p.m. Phone 443-287-9200; Fax: 443-287-9230

### Libraries

• **Patient Resource Center** Zayed Tower, Ground Floor Lobby, Monday–Friday, 8:30 a.m. to 4:30 p.m. Personal computer and Internet access available 8:30 a.m. to 4:15 p.m., 410-955-6742

#### • Children's and Family Resource Library

The Charlotte R. Bloomberg Children's Center 3352, Monday–Friday, 9 a.m. to 5 p.m. Medical and health care information for patients and families, children's books, magazines and videotapes, 410-955-6442