Directions to the Johns Hopkins Medical Campus

General Information

- **Visitor Services**
  - Information Desks are provided at train stations, bus stops and near the campus entrances. Staff can provide directions and be of assistance in any way possible.
  - Guests Services is located in the Arcade, Zayed Tower, Second Level, Room 1224, 410-955-6190, Monday–Friday, 8:30 a.m. to 5 p.m. Phone: 410-614-5025; Fax: 410-614-5026.
  - Johns Hopkins Guest Services provides assistance with directions, local and long-distance travel, and special requests.
  - Patient Relations, Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Phone: 410-955-7877; Fax: 410-955-5570;
  - School of Medicine, Monday–Friday, 8:30 a.m. to 4 p.m.; Saturday, 8:30 a.m. to 12:30 p.m.; Sunday, 10 a.m. to 2 p.m.
  - Social Work (adult), Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday, 8:30 a.m. to 12:30 p.m.; Sunday, 10 a.m. to 2 p.m.
  - Social Work (pediatric), Monday–Friday, 8:30 a.m. to 5 p.m.

- **Parking and Transportation Services**
  - Visitor Parking is available at the Outpatient Garage (1799 Orleans St.) across the street from the main entrance of the hospital and at the Outpatient Garage (Carnegie Tower level) on Orleans Street just off N. Caroline Street.
  - Parking is available at the hospital main entrance on Orleans Street, the Outpatient Garage (Carnegie Tower circle), and the Weinberg Building on Jefferson Street (Sydney Kimmel Cancer Center). Phone: 410-955-2275.

- **Bus Service**
  - Johns Hopkins Shuttlebuses are available for patients and visitors who need parking for extended stays. These Courtesy Buses may be purchased at the Outpatient Care Center’s Office (Main Level at the Lobby of the Zayed Tower (Ground Level), the Nabi Plaza Building (1601), the Outpatient Garage Admissions Office, the McElderry Garage (Outpatient Parking) and the Outpatient Garage.

- **Bus Shuttle Services**
  - On-call service is available 24 hours a day, seven days a week within the perimeter of the Johns Hopkins medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical Center campus and Green Spring Station operates on weekdays only. For information on demand service, call Transportation Office at 410-955-6800; Monday–Friday, 9 a.m. to 5 p.m.

- **Walking Escorts**
  - Portable TTY machines are available for patients and visitors who need parking for extended stays. These Courtesy Buses may be purchased at the Outpatient Care Center’s Office (Main Level at the Lobby of the Zayed Tower (Ground Level), the Nabi Plaza Building (1601), the Outpatient Garage Admissions Office, the McElderry Garage (Outpatient Parking) and the Outpatient Garage.

- **Lost & Found**
  - On-site optometrist Monday–Friday, 9 a.m. to 5 p.m. Contact the Ophthalmology office for eye care and around the world.

- **Gift Shops**
  - The Flower Cart, Nelson 1, Monday–Friday, 8:30 a.m. to 5 p.m.

- **Outpatient Pharmacy (McElderry Garage)**
  - Patient representatives provide a 10-minute overview of important hospital policies, and operate in the main hospital.

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