

SADS International Conference FAQs

How do I login to the conference site?

When you register for our SADS International Conference you should have received an email with links to sign in. If you did not receive this email please [contact erin@sads.org](mailto:erin@sads.org).

What time does the SADS International Conference start?

The conference starts on Friday July 15 at 5:00 PM ET (US Eastern Time) and Saturday July 16 at 9:30 AM ET (US Eastern Time). The time zone for your area should automatically convert in the Whova App.

Can I arrange a virtual meet-up with attendees?

Yes! Use the community board to schedule a virtual meet-up. You can make it closed (i.e., for a small group of people) or open to any attendees wishing to join.

1. Go to the Community Board and find the board for Meetups and Virtual Meets.
2. Find the meeting you are interested in, join directly, or click into it to see more details.
3. When the meetup starts, click "Join Meeting Room" to start chatting!
4. You can also suggest a new meetup by clicking "Suggest a Meet" and inputting the details.

What's the difference between the mobile app and desktop page?

On the mobile app it is easier to find talks, add items to your agenda, network via the community boards, watch videos or webinars, and receive communication from organizers and attendees. Your phone camera and microphone will work via the mobile app for zoom communication. The desktop app is better for zoom communication when you need/want to use a desktop or laptop webcam and videos will be larger on the desktop app.

I can't make the conference live, can I watch the sessions later?

Yes! Our sessions will be recorded and able to view on the SADS Conference page for 6 months after.

*If you have a question you don't see answered here, please email Erin@SADS.org

SADS International Conference - User guide

View the Agenda and Plan Your Schedule

- In order to access the sessions, you need to use the login to the SADS International Conference page or mobile app.

- Find the agenda tab on the side of the screen. You should see a list of sessions for that day.
- You can move through different days by selecting the date you want to view on the calendar at the top of the agenda.
- Browse or search for sessions on the top bar.
- Once you find the session you want to access, click on it.
- If the session is live, it will begin playing immediately upon entering. Otherwise, a message will indicate the scheduled start time.
- If the session hasn't occurred yet, you can click "Add to My Agenda" to put the session on your own personal agenda.

Access Live Streams and Session Videos

- From the agenda list, click the session you want to watch.
- If the streaming screen directly shows up, click "Proceed" to start watching the stream.

Ask Questions Using the Whova Q&A

- You can access three tabs on the right side of the virtual session: Session Q&A, Chat, and Community. You can submit questions for the speakers through Session Q&A, participate in ongoing discussions with the other attendees viewing the session through Chat, and browse the Community Board where attendees can engage and have live meet-ups.
- You can also access the "Session Q&A" tab on the left-hand sidebar underneath Resources. Here you can browse the ongoing Q&A for individual sessions.

See Who is Attending the Event

- When you sign in for the first time, you will be asked: "Would you like to network with other attendees by listing yourself in the attendee list?" a. If you answer yes – you will be able to view the Attendees tab and will be included in the attendees list. b. If you answer no – you will not be able to view the Attendees tab and will not be included in the attendees list.
- To view other attendees: Click the "Attendees" tab on the left side of the screen under "Main Navigation".
- At the top of the page, you can search attendees by keywords such as company, name, or title.
- To start a conversation, click "Send Message" to begin a chat.
